

Q1 - Below is an extract from my fuel bill. It is higher than I expected, can you explain why?

How we worked out your electricity costs

Meter readings:	
Previous read - our reading	65034
Current read - estimated reading	65919
kWh used over 95 days	885
This cost:	
885 kWh at 28.3p per kWh	£250.46
Standing charge 95 days at 45.34p	£43.07
VAT at 5.00%	£14.68
Total Electricity Cost	£308.21

About your electricity tariff

Tariff name	Standard variable
How you pay	Quarterly credit
Tariff ends	No end date
Early exit fee	None
Price per unit	28.3p
Standing charge per day	45.34p
Estimated usage over 12 months	3540 kWh

Q3 - How can I check how close the estimated reading is to the actual amount of fuel I've used?

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This cost:

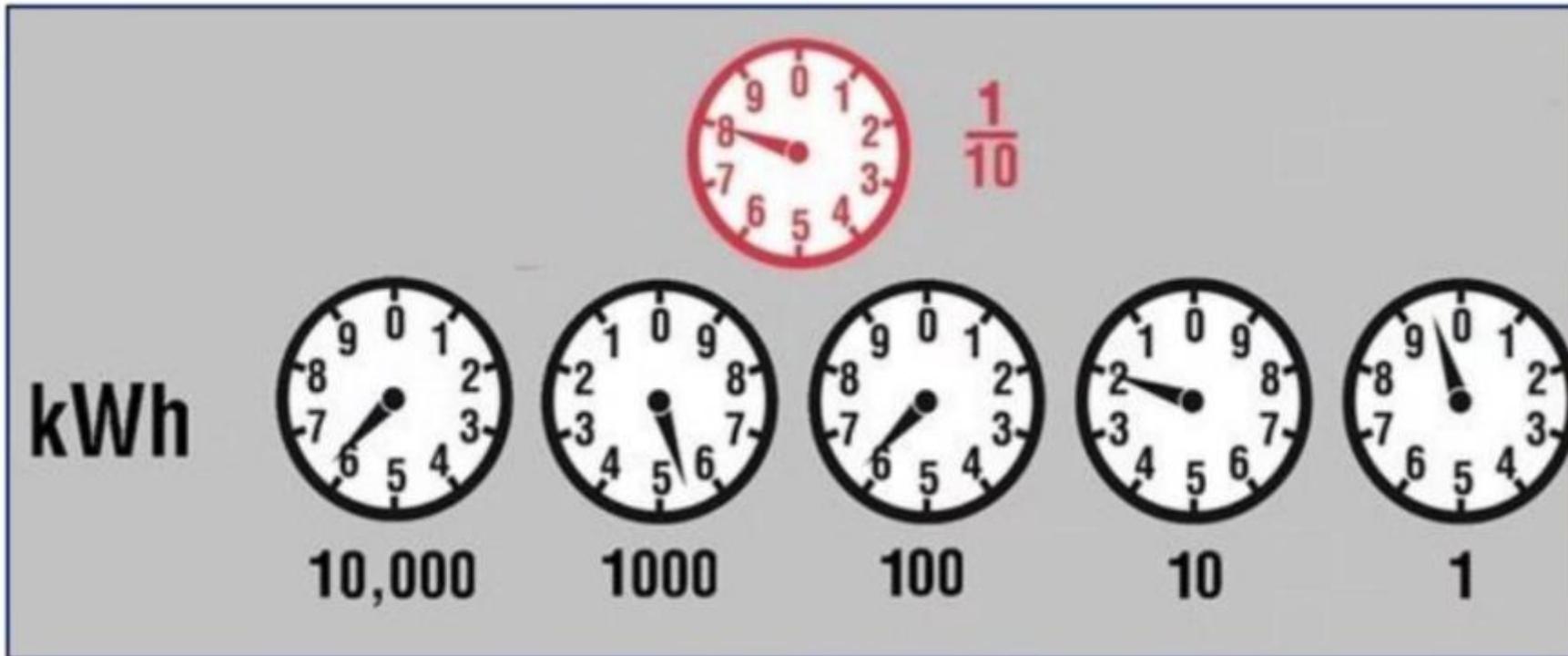
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Q4 - Please explain how to read the meter and give the correct meter reading (please note down your reading).



Q5 - If the dial is directly on the number, what would it read then?

Q6 – Using the reading you noted down, what do you think of the estimated reading compared to our reading and what should we do about it?

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