

Fuel Poverty Forums September 2024

396 stakeholders attended National Energy Action's Fuel Poverty Forums in September 2024.



said they will now be able to better support households directly



said they will now be able to better work with others to support households



96% of stakeholders felt that the forum was accessible, and 93% felt it was inclusive

95%

of stakeholders said they were able to **meaningfully engage** with both **existing** and **new** partners at the forums



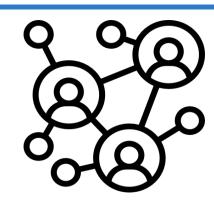
'A really nice balance of topical and relevant updates with the helpful opportunity to think through and discuss real challenges sharing experiences and insights'

of stakeholders felt the forum effectively presented experiences of 99% fuel poverty. Comments focused on the discussion groups, videos, and case studies

89%

said they were enabled to **effectively access** insights from other attendees

Several stakeholders noted that the discussion groups were particularly valuable to hear about the experience of those working on the frontline and the people they support



99% of respondents were either 'very satisfied' or 'satisfied' with NEA's Fuel Poverty Forums