

WARM HOME PRESCRIPTION

**ENERGY SYSTEMS
CATAPULT**

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MONDAY 1 NOVEMBER 2021





22



19



15



21



22



20



20



20



20



19



20

Average hours of heating per week (hours)

High number of hours
(more than 110 hours per week)

Medium number of hours
(between 60 and 110 hours per week)

Low number of hours
(less than 60 hours per week)

Average percentage of rooms in
home heated when heating on

High number of rooms heated:
more than 60% of their rooms heated

Medium number of rooms heated:
40%-60% of their rooms heated

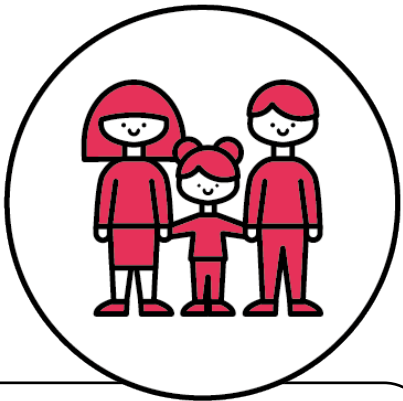
Low number of rooms heated:
30% or fewer of their rooms

Average temperature set when
heating on (°C)

15

THE CHALLENGE

Problems paying heating bills harms people every winter and could impact the scale and pace of Net Zero if not addressed



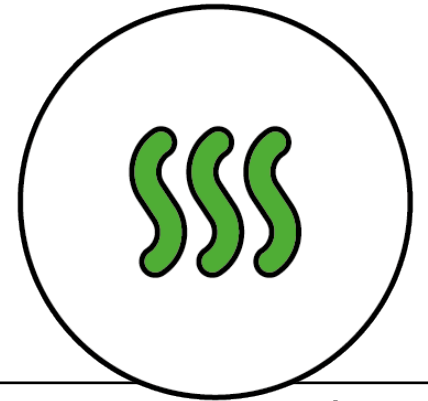
Millions struggle to pay for their heating



This costs the health sector c.£1bn/year



It also causes c.10,000 avoidable deaths



Net Zero needs to work for all to achieve national targets

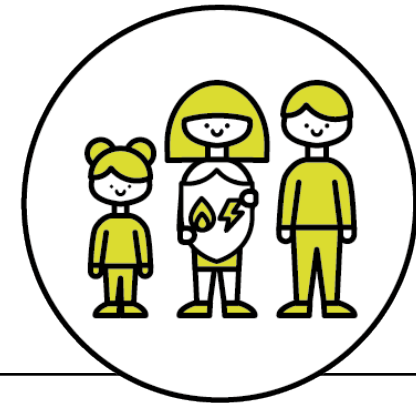
Last year we showed Warm Home Prescriptions could help



Health-workers found
people in need



The health service
paid for their warmth



People felt well
enough to schedule in
home energy
improvements



- Kept 28 people warm and well at home
- Cut health care costs
- Reduced pressure on the NHS
- Energy charity scheduled in some energy upgrades
- Gloucestershire NHS are scaling support this winter



severn wye



THE SOLUTION
THIS WINTER WE WILL TEST WHETHER THIS CAN BE
A WAY TO PROVIDE BETTER SUPPORT LONG TERM

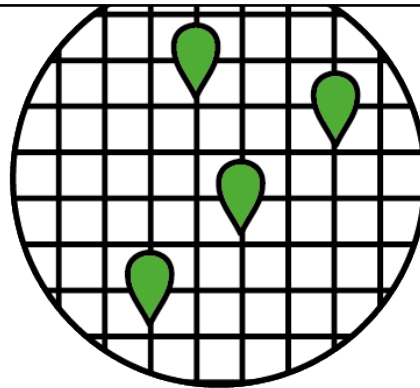
What

To prescribe patients a
warm home this
winter



How

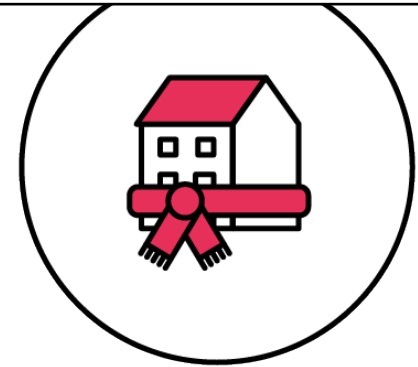
We'll be running a
trial with up to 1000
households across 3
areas in Scotland and
England



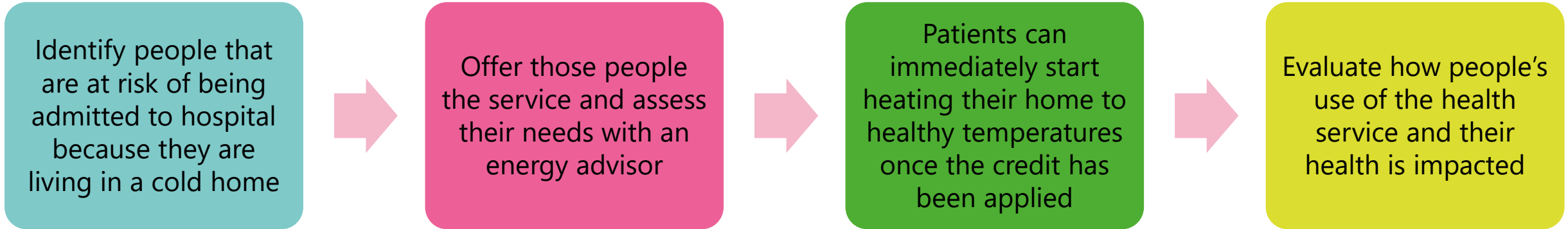
Why

To prove it can scale

To provide evidence
that can drive change



THERE ARE FOUR MAIN STEPS OF THE TRIAL



The Warm Home Prescription taskforce to ensure the evidence collected can support change

EXAMPLE SCREEN SHOT

WARM HOME

PRESCRIPTION

Winter 22/23

Referrals

Prescriptions

Support Tickets

Recently Viewed

Search...

Star

Plus

Home

Help

Notifications

Profile

Referral

Mr. SMS Testing

Edit

Delete

New referral

Called, no answer

Called, not eligible

Converted

Mark Status as Complete

Details

SMS

Patient Contact Information

Referral Age (Days)

9

Name

Mr. SMS Testing

Patient has eligible health condition

Yes

Patient struggles to afford energy bill

Yes

Mobile

+447939178093

Landline

Email

Region

Aberdeen

Address

1234

Status

New referral

Referral Owner

Aberdeen

Consent to share data to deliver service

☒

Consent to share health data

☐

Created By

Performa Admin, 11/10/2022, 10:00

Last Modified By

Performa Admin, 11/10/2022, 10:00

Log a Call

New Task

New Event

Email

Recap your call...

Add

Filters: All time • All activities • All types

Refresh

Expand All

View All

Upcoming & Overdue

No activities to show.

Get started by sending an email, scheduling a task, and more.

No past activity. Past meetings and tasks marked as done show up here.

EXAMPLE SCREEN SHOT



Q Search...



Winter 22/23

Referrals

Prescriptions

Support Tickets

Prescription

Test performa i1

+ Follow

Edit

Delete

New Note

✓

✓

Heater due

Controls due

Payment Due

Service Live

Escalated

Closed

✓ Mark Status as Complete

Details

SMS

Prescription Name	Test performa i1	
Status	Heater due	
Cost percentage		
Formstack Link		
Patient Number		

1. Patient Information

Account Name	Performa Test 4		
Billing Street	Queen st	Billing City	Bristol
Billing State/Province	London	Billing Zip/Postal Code	56789
Billing Country	United Kingdom	Mobile	+447939178093
Email	neenap@performa-it.co.ukk	Landline	9991234567

Log a Call

New Task

New Event

Email

Recap your call...

Add

Filters: All time • All activities • All types

Refresh • Expand All • View All

Upcoming & Overdue

No activities to show.

Get started by sending an email, scheduling a task, and more.

No past activity. Past meetings and tasks marked as done show up here.

Notes (1)

OUR MISSION

**TO UNLEASH INNOVATION
AND OPEN NEW MARKETS
TO CAPTURE THE CLEAN
GROWTH OPPORTUNITY.**

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