

WARM AND SAFE HOMES IN FISHWICK NEWSLETTER



MARCH 2021



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Development Co-ordinator

Hello again! 2020 was a difficult year for many people for many reasons and it goes without saying that the Coronavirus crisis has greatly affected all of us in one way or another. As we look forward to the rest of 2021 I hope that we will all start to move towards a more normal way of life and wish you and your family the warmest and healthiest year.

As I've mentioned previously, the restrictions and measures implemented to deal with Coronavirus have impacted on our ability to carry out community activity through our Warm and Safe Homes in Fishwick project. But we have used this time wisely to carry out important development work and as a result, we have some exciting news to share with you in this newsletter.

I hope it won't be too much longer before you see us out and about in Fishwick but in the meantime, if you have any questions about our work then do just get in touch - send us an email to fishwick@nea.org.uk or call us on **0800 9159075**.

Our Delivery Partners

Following many months of development, I am delighted to introduce two of our key delivery partners for Warm and Safe Homes in Fishwick:



residential retrofit projects and has demonstrated a genuine commitment to delivering high quality service for householders in Fishwick.

Aldrock, a company based in the North West, will be responsible for carrying out property surveys under the Warm & Safe Homes in Fishwick project and will subsequently oversee and approve the repair work. Aldrock has a proven track record of working on



Parity Projects is an award-winning provider of environmental and energy solutions to the residential building sector. Using computer modelling they will help us on the Warm & Safe Homes in Fishwick project to identify the most effective ways to reduce the energy impact of a property. Parity Projects will ensure that where relevant, the project complies with stringent retrofit process standards.

Whilst both Aldrock and Parity Projects will play a fundamental role in the delivery of improvement works in Fishwick, NEA will work closely with them to continue to lead and direct the project operation.

Phase 1 Delivery

Coronavirus has delayed the start of our in-community activity on Warm & Safe Homes in Fishwick but with our specialist partners appointed, we are now in a position to start to undertake some property surveys in a phased programme. It is very important to note at this point that any activity carried out will be fully compliant with current Government restrictions and guidelines on Coronavirus. Householders who are shielding and/or isolating will be given every opportunity to participate in the project at a later date when it is safe for them to do so.

If we contact you to arrange a property survey, we will explain everything about the process in detail and will confirm in a letter. Do be reassured that anyone who has expressed an interest in a property survey but, due to the Coronavirus situation, does not wish to have their survey carried out at present can defer their survey until the situation has improved. Just let us know if you are contacted by us. If you've returned your questionnaire to us but we don't get in touch with you immediately, don't worry we're delivering the project in a number of phases and you'll be contacted a little later.

The WASH in Fishwick Project Team were delighted the first week in January 2021 to contact three households who have been selected as our prize draw winners as a thank you for completing the survey last year. Shopping vouchers of £100, £50 and £25 are now in the post. If you have not yet completed a survey and would like to do so, it's not too late. If you have the questionnaire handy, please fill it in and send it to us in the envelope we provided. You don't need a stamp. If you can't find your questionnaire but would like to complete it, just get in touch to let us know and we'll send you another one. Please get in touch with Danielle on **07730 519 207** or call **0800 9159075** or by email at danielle.butler@nea.org.uk or fishwick@nea.org.uk

NEXT STEPS

The diagram on the last page provides a broad outline of our plan to roll out surveys and carry out repairs but as you will understand, we must always put the health and welfare of our teams and householders first so this timetable could be subject to change.



WARM AND SAFE HOMES ADVICE

OTHER WORK IN THE COMMUNITY

Jo has been busy engaging with the local foodbanks, sharing our Warm and Safe at Home (WASH) leaflets in the area to community centres, schools and faith groups. WASH offers free energy bill and benefits or income advice, including free fuel vouchers for those using a prepayment meter who are struggling with their energy bills. It's important to us that local residents know that we can provide help more broadly to assist householders with their energy use as well as income maximisation.

KEEPING WARM AT HOME IN WINTER

In October's newsletter, we focused on cutting down on your energy use. Now that we're in the middle of the winter months, we would like to give you some tips about how to stay warmer at home by thinking of some simple changes to your energy behaviour:



If you have a central heating system you should always use this to heat your home instead of electric or gas portable room heaters. These are likely to be much more expensive to run and, if controlled properly via the controller, a thermostat and TRVs in each room, the central heating is far more cost effective. An electric heater left on all day can cost up to £10 per day to use depending on the setting used.



Well-insulated homes retain heat, and cool more slowly which means you don't need the heating on for so long. In a typical uninsulated semi-detached property 35% of heat is lost through walls, 25% through the roof, 15% through the floors, 15% through draughts and 10% through windows.



If you rent your home then your landlord (whether they're a company, housing association or a private individual) must carry out a safety check on all gas appliances once a year. For more information on carbon monoxide risks see

www.co-bealarmed.co.uk



Preventing draughts can be a cheap way of making your home warmer. Simple draught-proofing products are available at DIY stores at reasonable prices.



Close your curtains at dusk to keep the heat in, do not cover your radiators and use thermal underlay beneath carpets to minimise heat-loss.

Remember that once energy efficiency measures have been done, they will carry on saving you money in years to come.

If you would like to receive this publication in a different format or language please contact us.

اگر آپ یہ اشاعت مختلف شکل یا زبان میں حاصل کرنا چاہتے ہیں تو براہ
کرم ہم سے رابطہ کریں

PHASE 1



Property Surveys



SPRING



Detailed discussion with householders where work to be completed



SUMMER



AUTUMN

2022



Appointment of installer contractors

PHASE 2



Property Surveys



Repair work on properties



Detailed discussion with householders where work to be completed



Repair work on properties in to 2022

www.nea.org.uk/fishwick

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