Implementing Technical Solutions – Drivers, Training, and Support



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Annual Fuel Poverty Statistics in England, 2020 (2018 data)

30 April 2020

for mainly low income households.

Headline Statistics

- . In 2018, the average fuel poverty gap (the reduction in fuel bill that the average fuel poor household needs in order to not be classed as fuel poor) in England was estimated at £334, a slight increase from £328 in 2017.
- . The aggregate fuel poverty gap for England continued to decrease in 2018 (by 3.4 per cent in real terms) to £802 million.
- The proportion of households in England in fuel poverty was estimated to have decreased by 0.7 percentage points from 2017 to 10.3 per cent in 2018 (approximately
- . In 2018, further progress was made towards the interim 2020 fuel poverty target, with 92.6 per cent of all fuel poor households living in a property with a fuel poverty energy efficiency rating of Band E or better.

Fuel poverty target	2010 progress	2017 progress	2018 progress	
Band E or above by 2020	81.1	92.2	92.6	
Band D of above by 2025	32.7			
Band C or above by 2030	1.5			

Action for Warm Homes

SUPER TYPHOON RENEWABLE ENERGY STORMS =

METHANE MOUSTRIAL REVOLUTION **COMBUSTION GLOBAL WARMING**

OZONE





Office for National Statistics

Notice

Our most up-to-date figures on deaths involving the coronavirus (COVID-19) registered in England and Wales are available in the weekly deaths buildin and accompanying dataset.

Get the latest statistics on COVID-19 deaths in each of the UK's constituent countries

the excess winter mortality index confidence intervals has been

EVIDENCE REVIEW & ECONOMIC ANALYSIS OF EXCESS WINTER DEATHS

for the National Institute for Health and Care Excellence (NICE)

Review 2

Interventions and economic studies

London School of Hygiene & Tropical Medicine

Public Health England

University College London



The Committee on Climate Change (CCC) recommended the UK Government sets an ambitious target to reduce greenhouse gas emissions to 'net-zero' by 2050.

"We agree with the committee; ending fuel poverty and ambition for our climate are indivisible. There is now a huge opportunity for the UK Government, devolved nations, industry and campaigners to demonstrate how the most vulnerable people in our society can be the first to benefit from this necessary transition."



UK government release of 'statistical trends and analysis on fuel poverty in England'

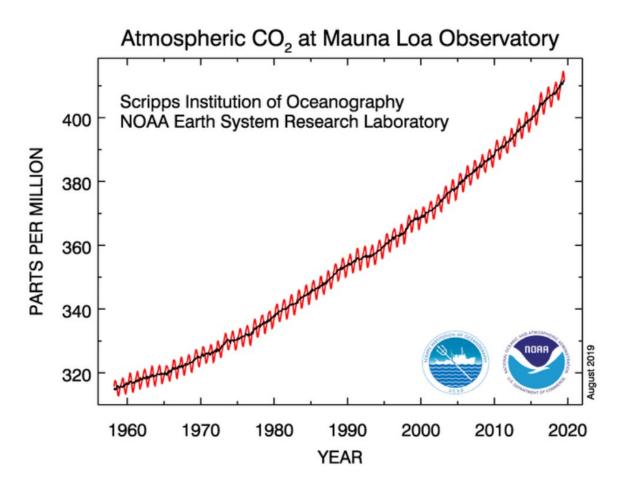
The Fuel poverty challenge must be at the heart of net zero carbon ambitions



"A commitment to a net zero carbon economy will require committing to energy efficiency at a far greater scale. If our responsibility to the fuel poor means anything, we must start in the homes of people whose lives are blighted by fuel poverty.

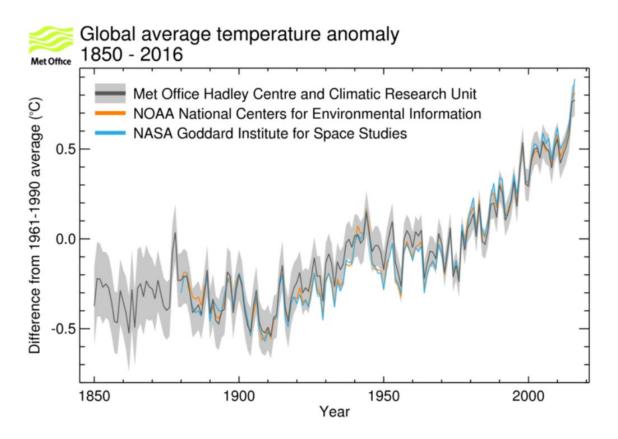
Adam Scorer - 14 June 2019

Atmospheric Carbon Dioxide rise



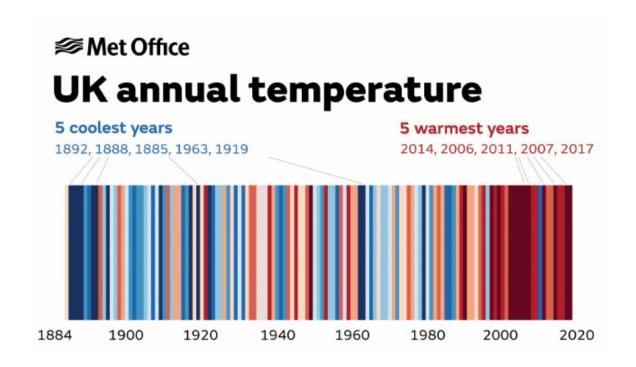
CO₂ from 316ppm in Oct 1958 to 409ppm in Oct 2019

Temperature rise



Average temperature rise of around 1°C

Temperature rise



- Cooler years are in blue and warmer in red
- 5 warmest years have occurred since 2006



- Climate Change Act 2008
 - 80% reduction in emissions by 2050
- Energy Act 2008
 - Feed in Tariffs
 - Renewable Heat Incentive
- Energy Act 2010, Energy Act 2013
- Energy Performance of Buildings Directive 2002/91/EC
 - The Energy Performance of Buildings (Certificates and Inspections) Regulations 2007



Department for Business, Energy & Industrial Strategy

Green Homes Grant: Local Authority Delivery

Guidance for Local Authorities

Department for Business, Energy

June 2019

Whole House Retrofit Innovation Competition

Competition Guidance Notes

Deadline for Expressions of Interest: 17:00, 1st August 2019
Deadline for Applications: 17:00, 15th August 2019



The schemes we administer

Domestic Renewable Heat Incentive (DRHI)

Show

Feed-in Tariff (FIT)

Show

Renewables Obligation (RO)

Show

Renewable Energy Guarantees of Origin (REGO)

Show

Climate Change Levy (CCL) exemption

Show

Energy Company Obligation (ECO)

Show

Warm Home Discount (WHD)

Show

Department for Business, Energy & Industrial Strategy

Electrification of Heat Demonstration Project Delivery Contractor

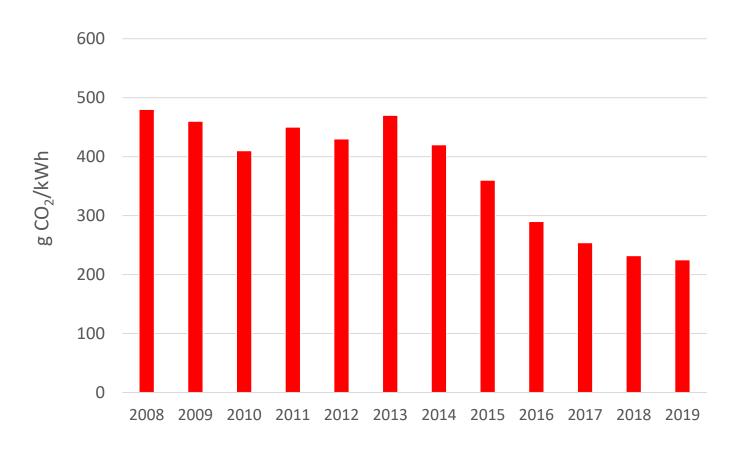
Invitation to Tender

Tender Reference Number: 2174/12/2019

Deadline for Tender Responses: 29 January 2020 (5:00

pm).

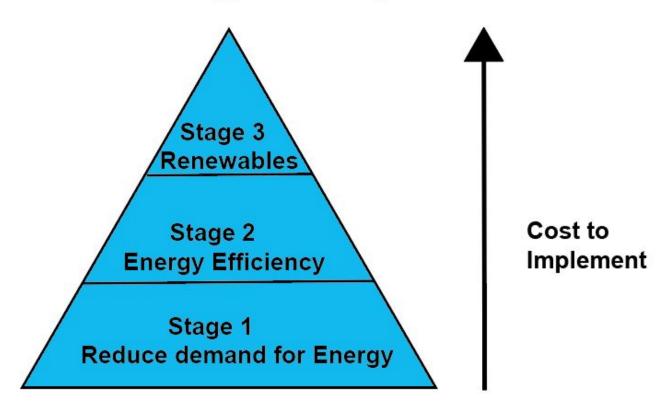
Reduction in carbon intensity from the electricity grid



Complexity of the system

DNO / GDN / Supplier Property Change delivery Change supply Change vector Change appliances Change heat losses Biomass boiler Hot water storage **Solar Thermal Gas boiler** PV(t) Loft insulation **CCS Solar PV Gas Combined Mechanical venting** Weather Compensation Wet pipe **Heat & Power** and heat recovery **Natural Gas** radiators **Heat network** Smart Reformation Air tightness interface unit Meter Hot water Biomass Voltage Power Gasification Optimisation **External solid Electric** Electric Gas boilers wall insulation Coal **Electrolysis** heaters showers Meter Hydrogen Internal solid Gasification wall insulation Natural gas & Electric air **Wind Power** bio-methane source heat **Double or triple** Smart Meter pumps **Solar Power** glazing & coatings Nuclear Power **Electricity Electric ground Draught proofing Battery** source heat pumps Gas-CCS Power storage **Underfloor Insulation** Delivery **Biomass Bio-mass Coal-CCS Pwr** by road **Boiler Optimisation** (for illustration - not exhaustive) boilers

The Energy Hierarchy



Reduce demand: Behaviour change Energy

Efficiency: Small measures

Tesla Project - North Devon





			Peak rate	Off peak rate	Average peak	Average off peak	Average total	
		Number	consumption	consumption	consumption	consumption	consumption	Percentage
Start Date	End Date	of days	(kWh)	(kWh)	(kWh/day)	(kWh/day)	(kWh/day)	off peak (%)
30-Nov-15	18-Dec-16	384	5688	7083	14.81	18.45	33.26	55.46%
18-Dec-16	18-Dec-17	365	6355	7597	17.41	20.81	38.22	54.45%

		Annual			Total	Range in			Percentage
Technical	Number	Electricity			battery	average battery	Total	Range in	off peak
Reference	of	Consumption	Start Date	End Date	discharge	discharge	savings	savings	consumption
Number	Residents	(kWh)			(kWh)	(kWh/day)	(£)	(£/day)	(%)
T-01	3	11,910	01-Apr-18	31-Jan-19	3,334	9.1 to 13.0	£328	£0.77 to £1.29	80.52%
T-03	4	13,952	01-Apr-18	31-Jan-19	3,693	10.8 to 12.9	£368	£1.08 to £1.27	81.9% to 92.9%
T-05	4	7,402	01-Apr-18	29-Jan-19	3,327	9.1 to 12.2	£336	£0.91 to £1.24	79.4% to 94.3%
T-06	6	13,224	04-Apr-18	31-Jan-19	3,271	8.3 to 12.5	£323	£0.79 to £1.24	84.6% to 92.6%
T-09	3	10,888	01-Apr-18	31-Jan-19	3,462	10.1 to 12.2	£351	£1.05 to £1.25	84.3% to 96.4%
T-38	4	11,852	01-Apr-18	31-Jan-19	3,431	9.0 to 12.7	£345	£0.90 to £1.28	74.1% to 91.0%

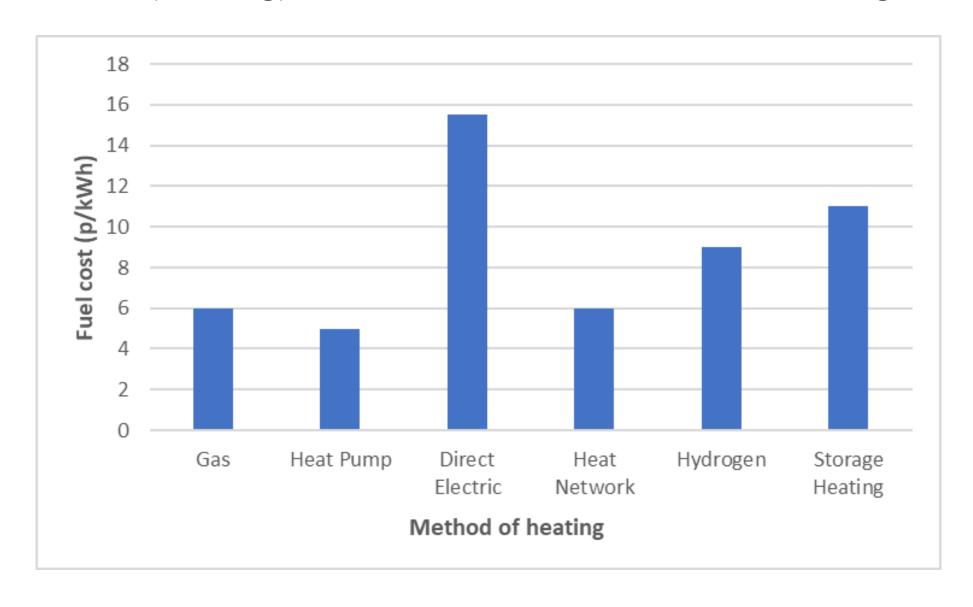
The maximum saving equates to an annual rate of £440/year

Boxergy – heat pump and batteries



- High Temperature Air Source Heat Pump
- Heat and Electricity Storage
- Time of use tariff
- Storage charged at cheapest times of day
- Can provide heat during peak rate times
- Heating cost may be lower than gas

Financial (running) costs to Householders of decarbonising heat



Customer Protections









Energy Company Obligation (ECO) Appropriate Guarantees V8.0 07/06/2018

Making a positive difference for energy consumers

Energy Company Obligation (ECO): Appropriate Guarantees¹

Information regarding 'appropriate guarantees' for ECO insulation measures

Cavity, solid wall and mobile home insulation systems have respective standard lifetimes² of 42, 36 and 30 years where an installation is accompanied by an appropriate guarantee. An appropriate guarantee is one which meets all of the four criteria listed in our guidance documents.³

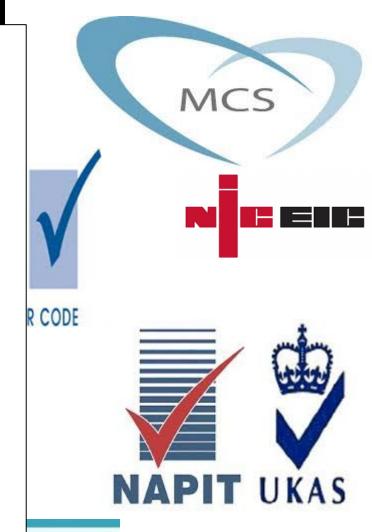
This document lists the guarantees that Ofgem has reviewed, and that Ofgem considers meet the criteria for an appropriate guarantee. If a supplier uses a guarantee listed here, Ofgem will, when assessing the savings notified by the supplier for cavity wall (including party wall), solid wall or mobile home insulation (and subject to no amendments being made to the listing as described below), accept that the guarantee is an appropriate guarantee.

Please note that this list contains appropriate guarantees that have been submitted to us to date. This list will be updated periodically to reflect any guarantees subsequently added.

Ofgem does not approve or endorse any guarantee listed here. Any person wishing to use one of the guarantees listed here must make their own assessment as to whether that guarantee provides adequate cover and whether the guarantee will be honoured. With respect to a guarantee listed here, Ofgem makes no judgement as to these matters. In particular, Ofgem makes no judgement as to the likelihood that a particular guarantee will be honoured if the issuing body ceases to exist or does not have sufficient funds to honour the guarantee. Neither a supplier, a body that has issued a guarantee listed here nor any other party is permitted to use the Ofgem logo in the course of marketing or otherwise represent that a guarantee is endorsed or approved by Ofgem. If any person has concerns that a supplier or company is misusing Ofgem's logos or claiming Ofgem's endorsement of a guarantee, they can contact the ECO team at eco@ofgem.gov.uk.

A supplier is not required to use a guarantee listed here. A supplier may choose to use another guarantee that the supplier considers meets the criteria for an appropriate guarantee. In this case Ofgem will, when assessing the savings notified by the supplier, make a judgement as to whether the guarantee is an appropriate guarantee. If the guarantee does not meet the criteria for an appropriate guarantee, Ofgem will be unable to attribute the savings notified by the supplier.

Ofgem may, without notice to the issuing body, amend any listing in this document if Ofgem is no longer satisfied that a particular guarantee meets the criteria for an appropriate guarantee. Such amendments will consist of the addition to the listing of the date after which the guarantee is no longer considered to meet the criteria for an appropriate guarantee. In particular, Ofgem will amend a listing in this way if we become aware that a particular guarantee being issued to ECO suppliers has been modified such that it no longer meets the criteria for an appropriate guarantee. Ofgem may also amend a listing in this way if the issuing body is unable to provide independent verification as to the adequacy of the quality assurance framework underlying the guarantee.







Customer Protections

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Environment

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Indoor and Built Environment 0(0) 1-13 © The Author(s) 2014



Each Home Counts

An Independent Review of Consumer Advice, Protection, Standards and Enforcement for Energy Efficiency and Renewable Energy



Prepared for Energy Saving Trust
Funded by the UKERC Whole Systems Networking Fund

'Better' Domestic

Energy Advice in

Literature Review

England? A Narrative

Dr Peter Bonfield, OBE, FREng







December 2016 W

Clean Growth Transforming Heating



www.trustmark.org.uk



100 Unintended consequences of

efficiency of the UK housing stock

C Shrubsole¹, A Macmillan^{1,2}, M Davies¹ and N May¹

PAS 2035:2019

Retrofitting dwellings for improved energy efficiency –

Specification and guidance

policies to improve the energy

Selecting an installer

- Choose experienced installer not cheapest
- Required accreditations
 - E.g. Gas Safe, NAPIT, MCS
- Get at least 3 quotes or have tender
- Look for a local installer
- Check quality of previous work
 - Number of installs
 - Reputation financial, Checkatrade
 - References and photos
 - Example of quotations and household handover pack
- Cheaper components may perform less well

Technical Training Course Overview

Introduction + 8 optional modules			
1. Heating Controls & Technologies	2h		
2. Heat Pumps	2h		
3. Electric Heating	2h		
4. Insulation	2h		
5. Solar & Energy Storage (Full & ½ Day Options)	3h / 5h		
6. Biomass CHP & Heat Networks	2h		
7. Electricity Tariffs	3h		
8. Tackling Fuel-poor Homes through Decarbonisation	3h		

All will be available soon as e-Learning options
All going through the NCFE accreditation process and are likely to be Level 4 (or 3)

Technical Training Course Overview

The modules can be:

- 1. Taken all together as a 3-day course
- 2. Taken as a bespoke "Pick and Mix" course to meet learner requirements
- 3. Adapted into a bespoke training session as a non-accredited delivered course (could be CPD)
- 4. Taken as an e-learning option at learners' convenience

Overall Course Objectives

- Explain the impact of technologies on households bills & comfort
- Select suitable technologies for properties
- Identify common installation mistakes
- State potential operational issues
- Explain how to engage and assist residents

Module summary

Electricity Tariffs

- Introduction to electricity tariffs
 - Metering and types of tariffs
- Time of use tariffs
 - Economy 7, Economy 10, Legacy tariffs
 - Green tariffs
 - Smart meters and Advanced time of use tariffs
- Case studies technologies and tariffs
 - Storage heaters, water heating
 - Battery storage, heat pumps



Out new Technical Training will help make more sense of the complex landscape and ensure a better outcome for the fuel poor (and landlord)