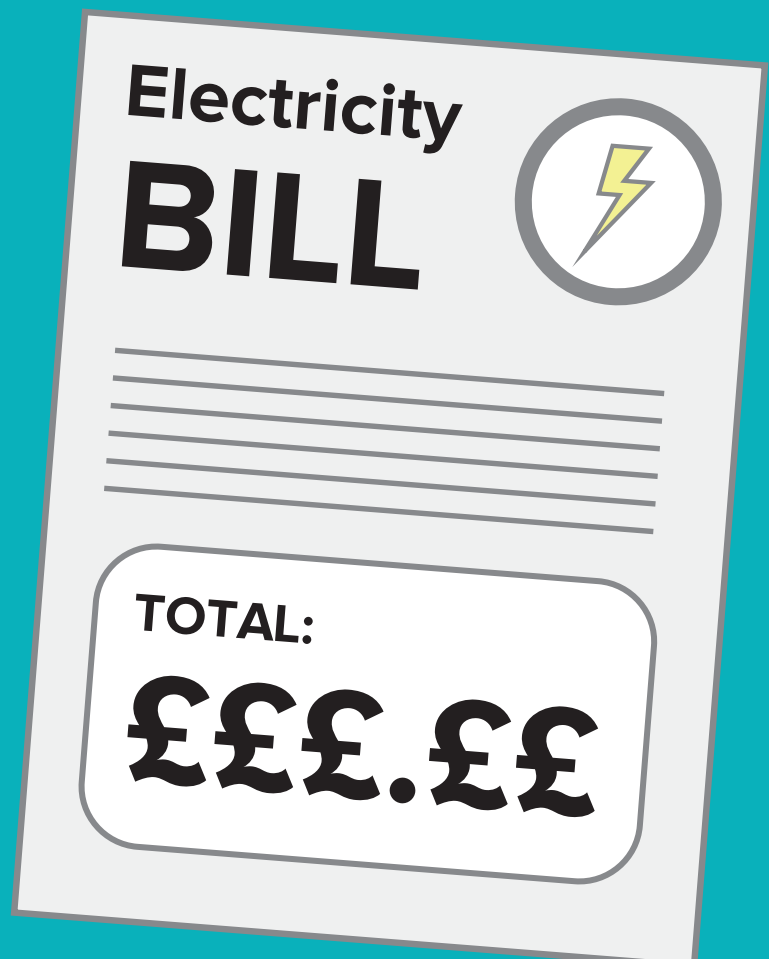
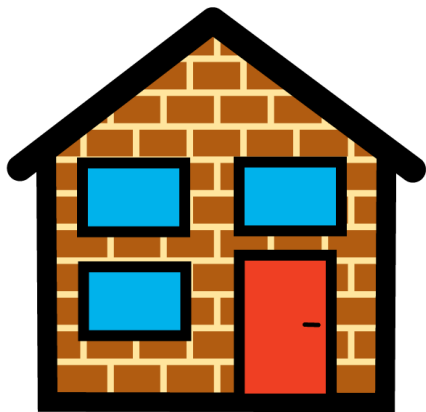


How to get money off your electricity bill



About this leaflet

This EasyRead leaflet tells you about how you may be able to get a discount on your electricity bill.



This is called the
Warm Home Discount.

What is the Warm Home Discount?



You may be able to get some money off your electricity bill this winter.



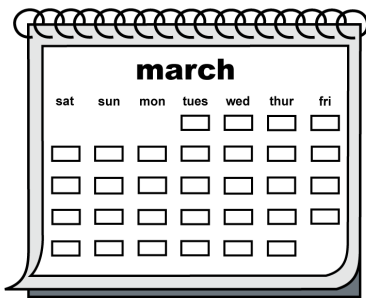
It is called the **Warm Home Discount.**



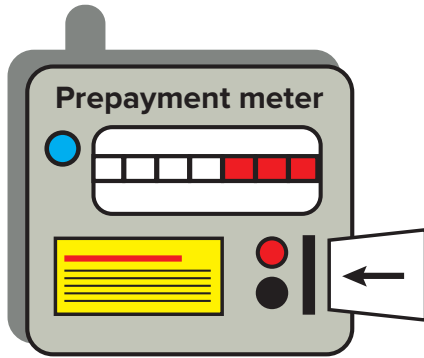
It only comes from some electricity suppliers.

If you meet the rules you can get money off your electricity bills.

+£140



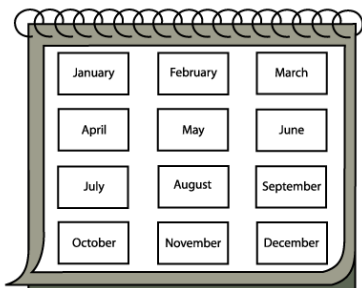
Your electricity supplier will put £140 into your electricity account before the end of March 2021.



If you have a prepayment meter they will send you a voucher.

+£140

When you top up your prepayment meter the £140 will be added to your account.



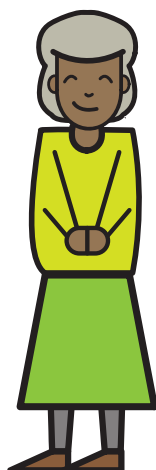
You can only get this discount once a year.

Who can get the Warm Home Discount?

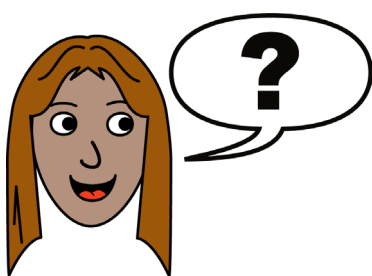


You (or your partner) must have an electricity account.

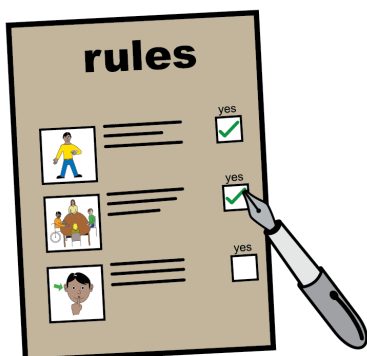
65+



You will get the discount if you (or your partner) get Pension Credit. This must include the Guarantee Credit part of this benefit.



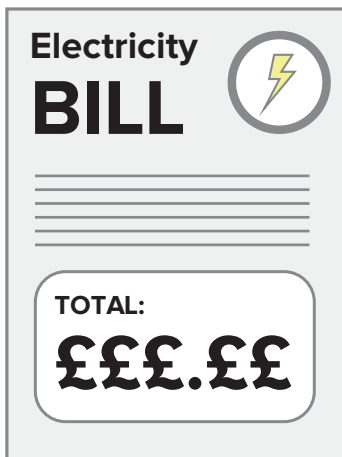
If you (or your partner) do not get Pension Credit you may still be able to ask for a discount.



Each electricity supplier has different rules about who else can get the discount.



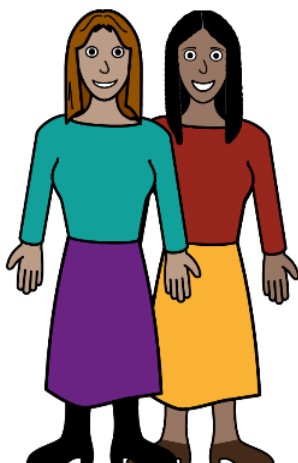
You need to call your supplier and ask if you can get the Warm Home Discount.



The number to call is on your electricity bill.



Or look at their website. You can search for “Warm Home Discount” on their website for more information.



If you need help to ask for a Warm Home Discount then ask someone you know to help you.

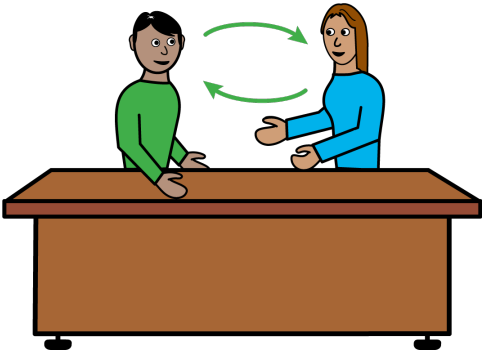
A blue speech bubble containing the text "citizens advice" in white lowercase letters.

citizens advice

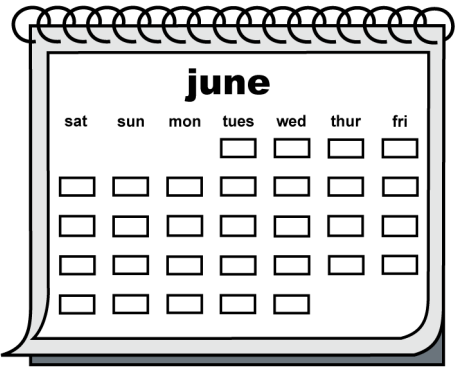
Citizens Advice can also help you. They give free help and advice to people.



Look for the number of your nearest Citizens Advice service in your local phone book.



Call and ask to make a date to speak with an advisor.



Electricity suppliers open Warm Home Discount schemes from June 2020.

Some electricity suppliers will allow you to apply earlier before schemes open.

Phone your electricity supplier to check.



Electricity suppliers can close their Warm Home Discount schemes at any time so apply as soon as possible.



Remember to ask your supplier if you qualify for a Warm Home Discount again next year.



Action for Warm Homes

This EasyRead leaflet has been written by the charity **National Energy Action.**

We give help and advice to people on how to use energy and how to make homes warmer.

NEA Warm and Safe Homes Advice Service

Call for energy advice on
0800 304 7159

Call for benefits advice on
0800 138 8218





WARM AND SAFE HOMES

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