



Action for Warm Homes

## FREE TRAINING

# INTRODUCTION TO DOMESTIC ENERGY EFFICIENCY

**27 February 2019 (10:00am – 1:00pm)  
in Coventry**

### COURSE AUDIENCE

This course is designed to provide a basic introduction to domestic energy efficiency for frontline staff providing householders with energy efficiency advice. Free places are available to staff / volunteers from non-commercial organisations working across West Midlands.

### COURSE AIM

The course aims to make delegates aware of how householders may be able to use their energy more efficiently and reduce possible waste whilst still maintaining a warm and comfortable home.

### COURSE OBJECTIVES

Explain:

- Heating systems and controls
- Heat loss in the home and insulation
- Top tips for saving energy
- Causes and solutions for condensation dampness
- Grants and assistance



National Energy Action, Level 6, West One, Forth Banks, Newcastle upon Tyne  
Tel: 0191 261 5677 / Fax: 0191 261 6496 / Website: [www.nea.org.uk](http://www.nea.org.uk)

## **COURSE CONTENT**

- Explanation of some basic heating and water controls including room thermostats, TRVs, storage heaters and programmers
- Tips for using energy more efficiently in relation to heating, hot water, cooking, lighting and appliances
- Causes of and remedies for condensation
- Grants and assistance including Warm Home Discount, Winter Fuel Payment and Cold Weather Payment, Priority Service Register and the Affordable Warmth Obligation of the Energy Company Obligation

## **DURATION**

Three-hour

## **COURSE DATE / LOCATION**

27 February 2019 (10:00am – 1:00pm) in Coventry

We also have a small number of courses available to deliver on an in-house basis. We require a minimum of 12 delegates.

## **FURTHER DETAILS AND BOOKINGS**

Lynsey Thompson, NEA

Tel: (0191) 2615677 / E-mail: [lynsey.thompson@nea.org.uk](mailto:lynsey.thompson@nea.org.uk)

Website: [www.nea.org.uk/training](http://www.nea.org.uk/training)