

FREE Basic Energy Awareness Training

Improving Energy Efficiency In Communities project

NEA the national energy efficiency and fuel poverty charity is offering a limited number of FREE 3-hour basic energy awareness training sessions. Courses are for frontline practitioners in the statutory or voluntary/ community sectors who work directly with households in or at risk of fuel poverty who are struggling to manage their energy use and/or keep their homes warm.

The course will be of interest to anyone working in an advice/ support capacity with individuals on a low income/ benefits, the long-term unemployed, older people, those living with a disability or a long-term limiting illness, carers, families with children/ disabled children/ mums-to-be and/or any other 'vulnerable' household.

The course will help trainees to become more energy aware and will equip them with the knowledge to provide basic energy advice and to signpost individuals to appropriate schemes, support and services to help them achieve a warmer, more energy efficient home.

COURSE OUTLINE

- Understanding fuel poverty and the impact of cold homes
- Energy use at home
- Getting to grips with heating and hot water systems and controls
- Understanding fuel bills, payment methods and getting the best energy deals
- Sources of advice, schemes and services.

All trainees receive a small supply of a '*Steps to Affordable Warmth*' leaflet to cascade to service users to help them identify available energy advice and other services.

COURSE DATES / LOCATIONS

Training sessions are available on an in-house basis to organisations wishing to train a group of frontline staff (minimum of 15 per course). Course dates and locations will be agreed with individual organisations. Open access dates may also be scheduled for individual bookings depending on demand. This course is CPD certified.

FURTHER DETAILS AND BOOKINGS

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