Warmth at Home

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Northern Exposure Project

- Funded by the Public Health Agency
- A positive legacy from Investing for Health strategy
- Community Action based Project
- Provides referral mechanisms
- Works with a range of partners including the Health sector
The Warmth at Home Pilot

Aim:

To improve health outcomes for patients with respiratory conditions who are living in a cold home.
The Steering group includes:

NEA
Respiratory Nurse Consultant
Health Improvement Team
Belfast Strategic Partnership
Overview of Warmth at Home

- NEA provides frontline health practitioners within the Belfast Trust with awareness raising sessions
- Using an assessment form, health practitioners identify householders for Warmth at Home on discharge from hospital or point of community assessment
- These householders are referred to NEA
- NEA assesses these householders and refers them on to a range of interventions
The assessment process

- Householders receive a comprehensive assessment of energy needs
- The assessment captures tenure, thermal insulation and heating needs
- Once needs are identified they are matched with schemes according to eligibility
Where the referrals go

Northern Ireland Sustainable Energy Programme
Affordable Warmth
Boiler replacement Allowance
Other grants e.g. home repair assistance
Heatsmart
Householders are also offered:

- A home safety check
- A benefit entitlement check
- Handyman
- Keep warm pack
- An NEA information pack
- NI Chest Heart and Stroke

17-Nov-16
Referrals

84 referrals received to date

Tenure

Tenure

- 49% Owner
- 33% Private rented
- 14% NIHE
- 3% Housing Association
- 1% Life interest

17-Nov-16
Referrals

Energy Efficiency Schemes

46 referrals made to energy efficiency schemes

- 24 referrals to NISEP
- 18 referrals to Affordable Warmth
- 5 referrals to Heatsmart

17-Nov-16
Referrals

- 51 referrals for Home Safety Checks
- 41 referrals for benefit entitlement checks
- 3 referrals to Environmental Health
- Advocacy provided for 8 Housing Association tenants
- Advocacy provided for 10 NIHE tenants

17-Nov-16
what next?

- Evaluation commencing soon
- Currently working towards referrals directly from GP’s
Case study

Mr C is an owner occupier and lives in a ground floor flat, he wanted to know if he could get cavity wall insulation as the flat was quite cold. At assessment stage he was entitled to a fully funded heating replacement grant because his heating was Economy 7. He was initially concerned this would be an upheaval as he is aged over 90. However having discussed this with us and family the referral was made and he now has gas central heating and cavity wall insulation.

17-Nov-16
Case study

Evelyn is a Housing Association tenant and had problems with draughts and rainwater leaking into the hall. After us negotiating with her landlord her doors have been replaced. Additionally she received a benefit entitlement check and now receives an extra £60 per week equating to over £3,000 per year.

17-Nov-16
Cathy is in the process of getting new windows via the affordable warmth scheme. She has other repair issues with her home which include needing a damp proof course. Through Warmth at Home, she was assisted in applying for a home repair assistance grant under exceptional circumstances.
The Warmth at Home project endeavours to:

Keep homes warm to help aid patient’s recovery and prevent them from returning to hospital.

It is also reflecting the NICE guideline [NG6] which makes recommendations on how to reduce the risk of death and ill health associated in a cold home.
Thank You

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