**BOILERS ON PRESCRIPTION**

**HEALTH & HOUSING PARTNERSHIP NAME:** WARMER WORCESTERSHIRE; WARM AND WELL IN WARWICKSHIRE; WINTER WARMTH IN SOLIHULL

**LEAD AGENCY:** WORCESTERSHIRE COUNTY COUNCIL


**PROJECT SUMMARY:** This project brings together three existing health and housing partnerships, each made up of organisations from public, voluntary and community sectors, working towards the goals of tackling fuel poverty to support residents to keep warm and well. Each partnership will test different engagement methods and targeting across their area.

Identifying eligible individuals:
- Initial data mining to cross reference available data, to include, but not limited to, district council benefits data, numbers of individuals on disease registers by GP surgery, fuel poverty mapping.
- Provide information for front line staff e.g. health workers and social workers, about the scheme so they can identify residents they are visiting who are likely to be eligible for the support.
- Disability Facilities Grant recipients

Targeting eligible individuals:
- Direct mailing from local authority housing officer, GP surgery or other trusted community figures to residents in receipt of benefits or with a long term health condition (utilising data referred to above)
- Referral from frontline staff member e.g. social worker, home from hospital service to Act on Energy
- Direct contact with an advisor at a flu vaccination clinic

On receipt of the initial referral (or after initial contact is made by individuals responding to direct mails) the household will receive a telephone call within two working days, which will include an initial assessment of need to prepare the advice worker to carry out a home visit, which will be booked during the same phone call. During the home visit the household/property is assessed (including EPC) and household given energy advice, the householder is informed of outcomes and opportunities for works/switching etc. A referral is made for works and if appropriate onward referral to other agencies i.e. benefit check service, home fire safety check, handyperson service. Installation takes place, and on completion of works, advice is given on how to use new equipment and a revised EPC score is given. A three-month check will be made with the household and feedback requested, including health status assessment.

**REGION IN WHICH PROJECT WILL BE DELIVERED:** West Midlands
LOCAL AUTHORITY AREAS(S) / KEY LOCATIONS IN WHICH PROJECT WILL BE DELIVERED:

DETAILS OF MEASURES INSTALLED:
Eligible individuals will benefit from heating and/or insulation measures as required.

ELIGIBLE HOUSEHOLDS ASSISTED

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<thead>
<tr>
<th>NEA GRANT WITH GAP FUNDING</th>
<th>MATCH</th>
<th>TOTAL</th>
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<tbody>
<tr>
<td>100</td>
<td>83</td>
<td>193</td>
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